

# Alberta Deaf News

“Another fresh new year.....  
Another year to live!  
To banish worry, doubt and fear.  
To love and laugh and give!

*Happy New Year!  
May this New Year bring the Happiness  
and joy to your life!*

## New space, technology for Lacombe’s 911 dispatchers

The first voice of calm in an emergency situation is often that of a 911 dispatcher.

They are an instrument link in the chain of survival, sending the right help when it’s needed. To do so, there are certain tools beyond patience, understanding and dedication that dispatchers need.

One is functional space, where they have easy access to maps, phone numbers and the knowledge of each other.

Lacombe 911 communications was formerly housed within the main level of the Lacombe Police Station, mixed in with the officer’s bullpen. But now they are able to call the upper level home, moving into a much larger brighter space over the past few months.

With senior staff responsible for police service administration, dispatchers also deal with all three emergency services– police, fire and EMS. And the dispatchers recently received a new communications tool to help in their line of work. **Linda Cundy**, secretary for the AAD, delivered a TTY for the deaf to Lacombe 911 and also brought them a number of training tools to assist in mastering the use of the device and training to communicate with the deaf or hard of hearing. The TTY will enable dispatchers to communicate with more ease with those who are deaf or hard of hearing.



**In addition to having new office space, Lacombe’s 911 dispatchers also have a new piece of technology - TTY which was donated by the AAD. Above Linda Cundy, secretary of the AAD, works with dispatcher**

### Attention! Attention!

**The Deadline for article submission is  
January 26th, 2009 for February issue!**



ALBERTA ASSOCIATION  
OF THE DEAF



## Upcoming Events

January 5 - EAD/CAD General meeting

January 6 - 27 (Every Tues) - Senior Citizen Club

January 17 - AAD Board meeting @ 10:00 am and ADSA Board Meeting @ 1:00 pm in Red Deer

January 24 & 25 - EAD’s First Aids Workshop @ EADCC

January 24 - CAD hosting Silent Movie @ SADC 7:00 pm

**Serious warning for everyone, especially for women - possible victims so forth as follows**

*This is from a friend of a friend that works at the University of Alberta hospital. This was brought to their attention by the Edmonton City Police.*

*Hello all, Alberta Social Services has received this bulletin from Paul Bevan, Sexual Assault Unit.*

**Please read.. This could save you and let your sisters and daughters know about this. This is the second time in Alberta.**

A man came over and offered his services as a painter to a female putting gas in her car and left his card. She said no, but accepted his card out of kindness and go in the care. The man then got into a car driven by another gentleman. As the lady left the service station, she saw the men following her out of the station at the same time. Almost immediately, she started to feel dizzy and could not catch her breath. She tried to open the window and realized that the odor was on her hand; the same hand which accepted the card from the gentleman at the service station. She then noticed the men were immediately behind her and she felt she needed to do something at the moment. She drove into the first driveway and began to honk her horn repeatedly to ask for help. The men drove away but the lady still felt pretty bad for several minutes after she could finally catch breath. Apparently, there was a substance on the card that could have seriously injured her. This drug is called "BURUNDANGA" and it is used by people who wish to incapacitate a victim in order to steal from or take advantage of them. This drug is four times more dangerous than the date rape drug and is transferable on simple cards. So take heed and make sure you don't accept cards at any given time alone or from someone on the streets. This applies to those making house calls and slipping you a card when they offer their services.

Kelly Marsh Intensive Care Research Group Walter C. Mackenzie Health Sciences Centre  
Room 3H1.03, 8440-112 Street Edmonton, Alberta T6G 2B7 Ph: (780) 407-7448  
Fax: (780) 407-3324 Email: Kelly.A.Marsh@capitalhealth.ca



***How to Subscribe to the Alberta Deaf News***

*Name of organization/subscriber* \_\_\_\_\_

*Address* \_\_\_\_\_

*City* \_\_\_\_\_ *Province* \_\_\_\_\_ *Postal Code* \_\_\_\_\_

*Email:* \_\_\_\_\_ *TTY/Videophone* \_\_\_\_\_

***Fill out this form, write out a \$20.00 dollar cheque, payable to any of the following associations, and mail it to their address:***

***Look in Directory Information in the back.***

# *Calgary Association of the Deaf*

**Proudly Hostes**

## **Family Ice Skating**

**Saturday, January 17, 2009**

**1 p.m. to 4 p.m.  
at**

**Bowness Park  
48 Ave & 88 St. NW**



**Hot Chocolate and Donuts!**

**All ages are welcome**

**If the temperature is -20 C or colder, then the event will be cancelled**



**For information contact to Elaine Schub - Sport Director  
elaine@schub.ca or Fax : 403-207-1654**

# High Five Challenge's Back !!!



● ● ● **LET'S PLAY** ● ● ●

- When:** **February 21<sup>st</sup>, 2009**  
(Friday night might be necessary,  
depending on how many teams.)
- Where:** **Alberta School for the Deaf**  
6240 – 113 Street
- Time:** **9:00 a.m. – 5:00 p.m.**
- Cost:** **\$50.00 Each Team**  
AT LEAST TWO WOMEN ON TEAM  
AND MAX TWO HEARING
- Deadline:** **February 16<sup>th</sup>, 2009**  
Please make a cheque payable to ADSA  
or submit cash along with the form  
to Sally Korol at the ADSA office.

**The lunch will be served at extra costs. The funds will support the development of Deaf Volleyball Program.**

Any questions, contact: Sally Korol  
E-mail: [adsa@shaw.ca](mailto:adsa@shaw.ca)

**FUN !! FUN !! FUN !!**

# High Five Challenge Form



**Name of Team:** \_\_\_\_\_

**Captain for the Team:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **Province:** \_\_\_\_\_ **Postal Code:** \_\_\_\_\_

**Videophone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**E-mail:** \_\_\_\_\_

**Players:**

1. \_\_\_\_\_ 5. \_\_\_\_\_

2. \_\_\_\_\_ 6. \_\_\_\_\_

3. \_\_\_\_\_ 7. \_\_\_\_\_

4. \_\_\_\_\_ 8. \_\_\_\_\_

**Reminder:** At least two women on the team.  
Maximum of 2 hearing people on team.

**For Office File:**

<b><u>Date:</u></b>  	<b><u>Payable:</u></b>  	<b><u>Signature:</u></b>  
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**President - Arista Haas**  
**Vice President - Ryan Bercier**  
**Secretary - Brenda Hillcox**  
**Treasurer - Jonathan Guinta**  
**Office Administrator - Sally Korol**

**Founder (1974) - Joanne Robinson**

### **Message from the Alberta Deaf Sports Association**

Happy New Year to everyone! We sincerely hope that everyone includes sports in their new year's resolution – exercise, participate, and enjoy sporting activities.



### **2009 Sporting and Fundraising Events**

We will have a busy year in 2009 with several events happening including ADSA 35<sup>th</sup> Anniversary Gala in May at Red Deer, the 1<sup>st</sup> World Deaf Ice Hockey and Curling Championships in April at Winnipeg and 9<sup>th</sup> Canadian Deaf Golf Championships in July at Regina. This month, we will see the Alberta Deaf Women's team going off to Montreal from January 9 to 11 to attend the 1<sup>st</sup> Canadian Deaf Women Volleyball Championship. Soon, they will have a fundraiser to help cover some expenses and upstart a Volleyball program in Alberta. These sporting activities do not come without any costs and it would be great if anyone could show their support by attending fundraising events hosted by sporting groups.

### **Sport Participation Initiative (SPI)**

With the support of Alberta Sport, Recreation Parks and Wildlife Foundation, the ADSA applied for and successfully received an \$18,000 grant from SPI - the federal government program to increase the participation level of the D/deaf people in NCCP courses and conferences. The \$18,000 grant will help cover the costs of interpreting services and travel.

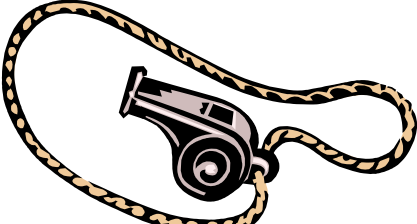


Canadian Heritage Patrimoine canadien  
Sport Canada



### **Becoming a coach**

ASRPWF had released the Winter Schedule for NCCP (National Coaching Certification Program) – up to level 3 – in various locations in the province. ADSA encourages everyone contact Sally Korol (adsa@shaw.ca) to proceed with registration for these courses. This approach will be easier for us to arrange with the ASRPWF staff to book interpreters for specific courses.

<b>Part A Courses (Competition Introduction)</b> –All times 9 am to 5 pm	<b>Part B Courses (Competition Introduction)</b> – All times 9 am to 5 pm
<b>Calgary:</b> January 17 – 18 Talisman Centre for Sport and Wellness  January 24 – 25 University of Calgary (NCI)  March 14 – 15 University of Calgary (NCI)	<b>Calgary:</b> February 28 – March 1 University of Calgary (NCI)  March 14 – 15 Talisman Centre for Sport and Wellness
<b>Edmonton:</b> January 10 – 11 Grant MacEwan College (City Centre)  January 24 – 25 Grant MacEwan College (City Centre)  February 7 – 8 Grant MacEwan College (City Centre)  February 21 – 22 Grant MacEwan College (City Centre)  March 7 – 8 Grant MacEwan College (City Centre)	<b>Edmonton:</b> January 17 – 18 Grant MacEwan College (City Centre)  January 31 – February 1 Grant MacEwan College (City Centre)  February 28 to March 1 Grant MacEwan College (City Centre)
<b>Level 3 courses:</b>  March 21 – 22 and 28 – 29 8 am to 6 pm  <b>Calgary</b> – University of Calgary <b>Edmonton</b> –Grant MacEwan College (City Centre)	

For more information about these courses, visit the website:  
<http://www.tpr.alberta.ca/asrpwf/programs/sports/nccp/index.asp>

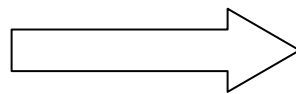
To attend courses for sport specific coaching (e.g. only volleyball), contact provincial representative at this website:  
<http://www.tprc.alberta.ca/asrpwf/programs/sports/provincial/index.asp>

Costs are participants' responsibilities. The cost is approximately \$80 per course (Part A, Part B) and Level 3 courses cost varies. Contact the ADSA, [adsa@shaw.ca](mailto:adsa@shaw.ca) , for more information.

# Alberta Deaf Sports Association

It's time for a change...

Start a new era of the Deaf Sports in Alberta...



NEW LOGO  
Your design

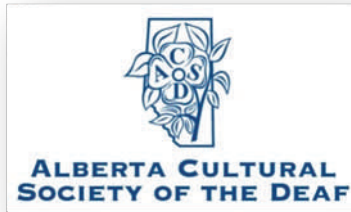
We are seeking a young and new creative ADSA Logo.

**Design it!**

**Deadline: March 1<sup>st</sup>, 2009**

**The winner gets \$500.00!!!**

Any questions? Contact Sally Korol – [adsa@shaw.ca](mailto:adsa@shaw.ca)



On behalf of ACSD, we would like to inform you that we are looking for someone to fill the position of:

**Instructor for ASL Immersion Summer 2009**

The duties include:

**Attending 3 - 4 ASL Immersion Workshops/training sessions**

**Having Teamwork communication supports**

**Doing prep work to teach classes on the week of ASL Immersion**

**Preparing and being involved in workshops for the participants**

**Reading through the ASL Immersion lesson plans and understanding the objectives of each unit**

You must:

**Be creative and have a great sense of humor**

**Conduct yourself in a professional manner at all times towards the coordinator and other staff members**

**Be punctual for each workshops, meetings and classes**

If you are interested, please send a letter to:

ACSD Office  
c/o ASL Immersion 2009  
11404 – 142 Street,  
Edmonton, AB. T5M 1V1

Or send an e-mail to:  
**[acsdoffice@shaw.ca](mailto:acsdoffice@shaw.ca)**

The deadline is **February 13, 2009**

Cori Carberry  
ACSD Administrator

C.C. Sandra Reid, ACSD President

# **Alberta Cultural Society of the Deaf**

## **Deaf Albertan of the Year Award**

### **Purpose and Policy**

The Deaf Albertan of the Year Award is presented annually to a Deaf or Hard of Hearing person who, during the past four years, has contributed the most towards the Deaf population. Eligibility shall be based on community service contributions, occupational and employment achievements, and personal achievements.

The Alberta Cultural Society of the Deaf Executive Board reserves the right at its discretion to amend this policy and its supporting criteria at any time.

The Deaf Albertan of the Year Award Selection Committee will meet to review nominations, and will select a successful candidate. The candidate will be presented the award during the annual banquet of the Deaf organization.

### **Mandate**

- To preserve, encourage and advance the existing cultural heritage and interests of Alberta's Deaf population.
- To encourage new and developing forms of creativity, research, participation and interest in the arts, humanities and social science.
- To guide local societies in the cultural pursuits and in highlighting the unique cultural contributions and potential of Deaf minority groups.

### **Requirements of the candidate are as follows:**

- 1) **Candidate must be a resident of Alberta for more than four years.**
- 2) **Candidate must be at least 25 years of age.**
- 3) **Candidate shall be Deaf or Hard of Hearing and involved in the Deaf Community.**
- 4) **Candidate must be recognized and nominated by an organization serving the Deaf.**
- 5) **Nominations form shall be complete in all respects and submitted by the organization of the Deaf to Alberta Cultural Society office by the end of May.**



ALBERTA CULTURAL  
SOCIETY OF THE DEAF

# Nomination Form

## ACSD Deaf Albertan of the Year

Year: \_\_\_\_\_

**Please Print or Type. Additional pages may be added, if required.**

\_\_\_\_\_  
Name of Nominee:

\_\_\_\_\_  
Occupation:

**Criteria:**

**1. Does Candidate meet all requirements?**

- Candidate must be a resident of Alberta for more than 4 years.
- Candidate must be at least 25 years of age.
- Candidate shall be Deaf or Hard of Hearing and involved in the Deaf Community.
- Nominee must have made significant contributions to the Deaf Community for the past four years.
- Candidate must be recognized and recommended by an organization of the Deaf.

**2. Occupational Background:**

\_\_\_\_\_  
\_\_\_\_\_

**3. Community Activities and Achievements:**

\_\_\_\_\_  
\_\_\_\_\_

**4. Awards/Certificates:**

\_\_\_\_\_  
\_\_\_\_\_

**Applications should be submitted to:**

**Alberta Cultural Society of the Deaf**

**% Deaf Albertan of the Year**

**11404 - 142 Street**

**Edmonton, Alberta T5M 1V1**

**Fax: (780) 453-5053**



Alberta Cultural Society of the Deaf and Alberta Association of the Deaf proudly sponsor **ASL Instructor Certificate Program Training Course** which will be held in Edmonton, Alberta in Feb and March, 2009.

### **Elements of Instruction, Part A (30 hours)**

This course gives the learner the knowledge, skills and experience needed to prepare lesson plans and practice basic teaching skills by using different Instructional models, techniques and sequence. Participants learn to prepare a functional lesson plan, use methods to evaluate learning, manage highly participatory classroom sessions, use basic instructional media and effective questioning techniques and provide objective, behavioural feedback.

**CRN:** 21205 Term: 200521  
**Dates/Hours:** February 6 - 6:00 pm to 9:00 pm  
February 7 & 8 - 9:00 am to 4:00 pm  
March 6 - 6:00 pm to 9:00 pm  
March 7 & 8 - 9:00 am to 4:00 pm  
**Location:** Alberta School for the Deaf  
6240 - 113 Street  
**Fee:** \$275.00 plus \$25.00 Registration Fee  
**Instructor:** Astrid Evensen-Flanjak, Douglas College ASL Instructor

**Registration Deadline:** January 23rd, 2009

This course is the part of the Douglas College Continuing Education Certificate Program and consist of 10 courses in total: 1) Elements of Instruction A 2) Elements of Instruction B 3) Comparative Cultures and Research 4) Structure of American Sign Language 5) Evaluation of Learning and Instruction 6) Oppression, Empowerment and Liberation: Teaching members of the Majority Culture 7) Professionalism in Hearing Institutions 8) Instructional Strategies 9) Working with Media 10) Practice Teaching

### **Affordable Accommodation at the University of Alberta, Edmonton, Alberta**

Lister Centre -  
Fax: 780-492-7032 Toll Free (In Canada): 1-800-615-4807  
Email: [housing@ualberta.ca](mailto:housing@ualberta.ca) or [www.ualberta.ca/residences](http://www.ualberta.ca/residences)

**IMPORTANT:** Courses are taught in ASL. No Interpreters will be provided so students will need to be fluent in ASL prior to taking these courses. Participants are Douglas College students and all policies and procedures apply. Grades become part of the permanent record for official transcripts.



**Registration Deadline: January 23rd, 2009**

**(Please print clearly)**

**NAME:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**CITY:** \_\_\_\_\_ **PROVINCE:** \_\_\_\_\_ **POSTAL CODE:** \_\_\_\_\_

**PHONE: Home ( )** \_\_\_\_\_ **Work ( )** \_\_\_\_\_

**FAX:( )** \_\_\_\_\_ **EMAIL:** \_\_\_\_\_

\_\_\_\_\_ **CRN 21205 Elements of Instructions, Part A** **\$300.00**

Income Tax receipts issued.

Please make certified cheque or money order payable to Alberta Cultural Society of the Deaf and send with the registration form to: ACSD c/o ASLIPC 11404 - 142 Street, Edmonton, Alberta T5M 1V1. On the bottom of the cheque write **"ASLIPC Winter 2009"**

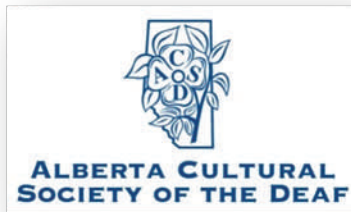
If you have any questions regarding registration please contact: Cori Carberry - email: [acsdooffice@shaw.ca](mailto:acsdooffice@shaw.ca) for further information. If emailing: please type **ASLIPC WINTER 2009** in the Subject line so that we don't think you are spam and delete your message by mistake!

**Cancellation Policy**

Your fee will be refunded in full if you cancel at least four weeks prior to the workshop date. If you cancel less than four weeks prior, you will be refunded 50% of the workshop fee. No shows - no refund. However, substitutions are welcome, or you may select another class.

**FOR OFFICE USE ONLY**

Date received	Cash/Cheque/Money Order#	Receipt#



On behalf of ACSD, we would like to inform you that we are looking for someone to fill the position of:

**Instructor for ASL Immersion Summer 2009**

The duties include:

- **Attending 3 - 4 ASL Immersion Workshops/training sessions**
- **Having Teamwork communication supports**
- **Doing prep work to teach classes on the week of ASL Immersion**
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**Reading through the ASL Immersion lesson plans and understanding the objectives of each unit**

**You must:**

- **Be creative and have a great sense of humor**
- **Conduct yourself in a professional manner at all times towards the coordinator and other staff members**

**Be punctual for each workshops, meetings and classes**

If you are interested, please send a letter to:

ACSD Office  
c/o ASL Immersion 2009  
11404 – 142 Street,  
Edmonton, AB. T5M 1V1

Or send an e-mail to:

**[acsdooffice@shaw.ca](mailto:acsdooffice@shaw.ca)**

The deadline is **February 13, 2009**

Cori Carberry  
ACSD Administrator

C.C. Sandra Reid, ACSD President



**WILL BE HOSTING THE**  
***FIRST AID COURSE***  
**JANUARY 24-25, 2009**  
**At EADCC**



**St. John Ambulance Saint-Jean**

**SAVING LIVES SAUVER DES VIES**  
 at work, home and play au travail, à la maison et dans les loisirs



**COURSE:**

**Standard First Aid with CPR  
 B (Adult, Child and Infant)**

**LEARN:**

- To assist Casualties
- Wound & Injury Care
- Control Severe Bleeding
- Burn Care
- Sudden Illness
- Medical Emergencies
  - Poisoning
  - Diabetes

**Instructor:**

**Terry Williams F**



Terry has over 20 years experience with first aid and is fluent in ASL so there is no need to have interpreters as he will communicate in ASL. He has custom fit the training program to suit specific needs wherever he teaches his courses.



**LOCATION:**

Edmonton Association of the Deaf Community Centre  
 11404 – 142 Street, Edmonton, AB

**TIME:**

**Jan 24<sup>th</sup> – 8:00 am to 5:00 pm**  
**Jan 25<sup>th</sup> – 8:00 am to 5:00 pm**

**Pre-Registration is required with \$50 deposit**

Form is located at EADCC or ADN at <http://aad.deafalberta.org/ADN/index.htm>

Drop your form off at EADCC or  
 Mail it to: Edmonton Association of the Deaf  
 Attention: EAD Treasurer, Grant Underschultz  
 11404-142 Street, Edmonton. AB T5M 1V1

**Cancellation/No Show Policy:**

If you cancel less than 48 hours or do not show up for the training, you will lose your \$50 deposit.



**WILL BE HOSTING THE**  
***FIRST AID COURSE***  
**JANUARY 24-25, 2009**  
**At EADCC**

**Course: Standard First Aid with CPR B (Adult, Child and Infant)**

## Registration Form

<b>Full Name:</b>	
<b>Address:</b>	
<b>City, Province:</b>	
<b>E-mail Address:</b>	
<b>EAD Member?</b>	<b>Yes    No</b>



**LOCATION:**

Edmonton Association of the Deaf Community Centre  
11404 – 142 Street, Edmonton, AB

**TIME:**

Jan 24<sup>th</sup> – 8:00 am to 5:00 pm  
Jan 25<sup>th</sup> – 8:00 am to 5:00 pm

**Pre-Registration is required with \$50 deposit**

**\*\*\* Registration Deadline: January 12, 2009 \*\*\***

Form is located at EADCC or ADN at <http://aad.deafalberta.org/ADN/index.htm>

Drop your form off at EADCC or  
Mail it to: Edmonton Association of the Deaf  
Attention: EAD Treasurer, Grant Unterschultz  
11404-142 Street, Edmonton. AB T5M 1V1

**Cancellation/No Show Policy:**

If you cancel less than 48 hours or do not show up for the training, you will lose your \$50 deposit.

# Directory Information



**Mail:** P.O. Box 56026  
RPO Commerce Place  
Edmonton, Alberta T5J 4N9  
**President:** Grant Unterschultz  
**Fax:** (780) 484-3554  
**Email:** [AADPresident@shaw.ca](mailto:AADPresident@shaw.ca)



**Mail:** 11404 - 142 Street  
Edmonton, Alberta T5M 1V1  
**President:** Sandra Reid  
**Fax:** (780) 453-5053  
**Email:** [sreid04@telus.net](mailto:sreid04@telus.net)  
**Office Email:** [acsdoffice@shaw.ca](mailto:acsdoffice@shaw.ca)



**Mail:** 11404 - 142 Street  
Edmonton, Alberta T5M 1V1  
**President:** Arista Haas  
**Fax:** (780) TBA  
**Email:** [adsa@shaw.ca](mailto:adsa@shaw.ca)  
**Office Email:** [admin\\_adsa@shaw.ca](mailto:admin_adsa@shaw.ca)



**Mail:** Ste. #512, 3545 - 32 Ave N.E.  
Calgary, Alberta T1Y 6M6  
**President:** Cindy Pilz  
**Email:** [cindyfraser@yahoo.ca](mailto:cindyfraser@yahoo.ca)  
**Email:** [deafcalgary@yahoo.ca](mailto:deafcalgary@yahoo.ca)



**Mail:** 11404 - 142 Street  
Edmonton, Alberta T5M 1V1  
**President:** Dave Mason  
**Fax:** (780) 436-4639  
**Email:** [davemas@shaw.ca](mailto:davemas@shaw.ca)



**Mail:** 6210 - 113 Street  
Edmonton, Alberta T6H 3L2  
**Principal:** Sandra Mason  
**Email:** [sandra.mason@epsb.ca](mailto:sandra.mason@epsb.ca)  
**Fax:** (780) 436-0385  
**TTY:** (780) 439-3323



**Calgary Board of Education**  
**"Special Education"**  
**Mail: 728 - 32 Street N.W.**  
**Calgary, Alberta T2N 2V9**  
**System Principal, DHH: Norma Jean Taylor**  
**Fax: (403) 777-6016**  
**TTY: (403) 777-7265**  
**Email: [njtaylor@cbe.ab.ca](mailto:njtaylor@cbe.ab.ca)**

## **Connect Society**

**Deafness, Education, Advocacy and  
Family Services**  
**Mail: 11342 - 127 Street**  
**Edmonton, Alberta T5M 0T8**  
**TTY/Voice: (780) 454-9581**  
**Website: [www.connectsociety.org](http://www.connectsociety.org)**



### **Employment Service for Persons who are Deaf or Hard of Hearing**

**Mail: #802 - 9707 - 110 Street**  
**Edmonton, Alberta T5K 2L9**  
**Case Manager: Diane Unterschultz**  
**TTY/Voice: (780) 488-8122**  
**Fax: (780) 447-4432**  
**Email: [diane@osp.ab.ca](mailto:diane@osp.ab.ca)**  
**Website: [www.osp.ab.ca](http://www.osp.ab.ca)**



**Mail: 6230 - 113 Street**  
**Edmonton, Alberta T6H 3L2**  
**President: Dona-Marie Rossi**  
**Phone: (780) 438-2319**  
**Email: [acrid@telus.net](mailto:acrid@telus.net)**  
**Website: [www.acrid.ca](http://www.acrid.ca)**  
**IN CASE EMERGENCY**  
  
**(Edmonton) 1-866-266-0293 (voice) or**  
**(403) 244- 2798 (TTY) or text msg to [dhhsemergen-cysvc@tigertel.com](mailto:dhhsemergen-cysvc@tigertel.com)**  
  
**(Calgary) (403) 229-6939 (voice) or (403) 244-2798**  
**(TTY) or text msg to [dhhsemergen-cysvc@tigertel.com](mailto:dhhsemergen-cysvc@tigertel.com)**



**Mail: 63 Cornell Road NW**  
**Calgary, Alberta T2L 0L4**  
**TTY: (403) 284-6201**  
**Voice(403) 284-6200**